



WM Uniform Group - COVID-19 Update

This is an unprecedented time for all of us. WM Uniform keeps monitoring the latest information as the COVID-19 situation continues to evolve.

We are taking precautionary measures to prioritize the well-being of our employees, customers and business partners, while maintaining our level of service:

- **Remote conferencing (including video/ online meetings, email and phone communication) will be encouraged in response to the advice of Social Distancing**
- **Samples can be shipped directly to designated address upon request**
- **Cancellation of non-essential corporate travel**
- **More frequent janitorial services to disinfect office workstations and warehouse**

WM Uniform will be working closely with vendors to ensure adequate inventory. We will process orders as usual and provide seamless services to accommodate customers' needs. Our sales team will be assisting you with all the inquiries through emails, phone calls and virtual meetings.

In order to support our customers, WM Uniform will be promoting new measures:

- **Our customer representatives will reconfirm shipping addresses and operating hours before shipping so to ensure timely delivery**
- **Extension of sample viewing period to 3 weeks or longer upon request**
- **Drop ship services to encourage Social Distancing**
- **Free shipping to orders that supply to essential businesses until the end of April**

Our contingency plan will be reviewed regularly to cope with the unpredictable reality. Please do not hesitate to contact our customer representative at info@wmugroup.com or call 604-681-6328 if you have any questions. WM Uniform will continue supporting our customers and the community, so to overcome the hardship together.

Thank you and stay well.